

ORDERING INFORMATION

*For Faster Service. Have a Question?
Call Toll Free: (800) 525-1052 (USA only)*
OR

Call: (203)393-3395
9:00 am to 9:00 pm Eastern Time, 7 Days a Week

FAX: (203)393-2457
Online: www.universecollection.com
24 Hours a Day, 7 Days a Week

Since meteorites are true natural phenomena, no two are ever exactly alike. We have taken great care to provide photographs that represent as accurately as possible, the meteorite you can expect to receive from us.

How to order a Meteorite

Meteorites are usually sold by weight. Our catalog lists the price per gram for most types of meteorite. To determine the price for a specimen, simply multiply the per gram price by the size you wish to order. We have indicated the approximate sizes we have available in stock. If you order a meteorite, and the size you want is not in stock, we will send you the next largest size at no additional cost. If you have any questions at all regarding the approximate size of a meteorite you wish to order, please do not hesitate to call us.

Telephone Orders

Use your Mastercard, VISA, Discover, or American Express Card and call the numbers printed above. We will also be happy to answer any questions you may have about our products.

All meteorite and tektite specimens are boxed and include plastic display stands and Certificates of Authenticity identifying the specimens. In cases where your specimen is valued in excess of \$100.00 and may be fragile, a Riker display mount or plastic gem box is provided to protect it. Jewelry items are also boxed, and a jewelry pouch is included to protect your treasure. A Certificate of Authenticity describing the meteorite or tektite in your jewelry item is also included.



Mail Orders

Use our order form or just send a note along with your personal check or money order (US Funds only please), or your Mastercard, Discover, VISA or American Express number and expiration date. When using a credit card, please be sure to sign the order form in the space provided. We also welcome authorized purchase orders from accredited educational institutions and museums.

PayPal Orders

If you would like to pay using PayPal, please include your email address and we will send you an invoice via PayPal. We will ship your order upon receipt of your PayPal payment.

Shipping Information (USA)

Regular deliveries are sent UPS or Priority Mail (deliveries to P.O. boxes are sent Priority Mail.) Please add shipping and handling as indicated in the shipping chart for all items ordered.

Shipping Information (Foreign)

For **meteorite or tektite** delivery outside the United States, please add estimated insured air mail to your order. (Minimum foreign shipping charge is \$30.00.) Foreign delivery is usually 4 times more expensive than domestic delivery. For **books**, please add 70% of the book value for air mail, or 35% of book value for surface delivery. We do not accept credit card payment on foreign orders. We will send a PayPal invoice and will ship upon receipt of payment.

Special Delivery

Federal Express, UPS 2nd Day Air, and Next Day Air service are available to most areas. Call for charges.

Prices

All prices were current at press time, but are subject to change or correction without notice. We will notify you of any price increase before shipping your order.

Guarantee

We guarantee the authenticity of all of our meteorites and tektites. If you are not satisfied for any reason, return your purchase in new condition within 30 days from date of invoice for a prompt refund or exchange. As always, our supply is limited. We often run out of our the more popular specimens. We will notify you of any out of stock items.

Fast Shipment

Most orders are shipped within 48 hours of receipt. In the event we are out of stock and cannot ship an item within 30 days, you will be notified of the expected shipping date and given an option to cancel your order. We will not charge your credit card until we ship your order.

Don't like it? Return it!

We want you to be satisfied! If you are not completely satisfied with your purchase from our catalog, for any reason, just return it in new condition within 30 days of date of invoice for a full refund.

Exchanges

We are also always happy to exchange an item that you previously purchased from us. Just return the item to us in new condition within 30 days of date of invoice, and we will give you full credit towards another of your choice.

Trade Ups

If you would like to trade up to a larger or more expensive meteorite of the same type, at any time, we will credit the full amount of the meteorite you return towards the purchase price of your new specimen.

100% Satisfaction Guaranteed Guarantee of Authenticity

We guarantee that all our meteorites are authentic and are exactly what we say they are. In fact, we provide a money back guarantee if you have a well-known authority, such as a university or museum, document and prove that the specimen you bought from us is not a meteorite.

We want you to be satisfied!

If you are not completely satisfied with your meteorite purchase from our catalog for any reason, just return it in new condition within 30 days of date of invoice for a prompt refund.

